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**[www.secamb.nhs.uk](http://www.secamb.nhs.uk)**

20<sup>th</sup> May 2020

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 200510.

You requested the following information, please also see our response below:

**Could you please supply the information to the below questions:**

- **What reseller do you buy your Software through?**  
Softcat PLC
- **Are there any favored frameworks you tend to use?**  
No
- **Who is the decision maker for IT Purchasing?**  
Associate Director of IT
- **Who is your mobile phone provider?**  
  
Primary contract is with Vodafone
- **How many mobile devices, (laptops, mobiles, tablets do you have?**  
777 laptops (Windows OS), 2894 mobiles, 3159 tablets (IOS)
- **What Mobile Device Management Solution are you using and when is the renewal date?**  
Workspace 1<sup>st</sup> June 2020
- **What Mobile Threat Detection do you have in place for mobile devices and when is the renewal date?**  
Withholding information on grounds of Cyber Security.

- **What Virtual Desktop Software do you have in place for remote workers and when is the renewal date?**  
Citrix June 2020
- **Do you currently use a document security or digital rights management tool and when is the renewal date?**  
No
- **What are you using for instant messaging?**  
Teams
- **Who do you currently use for your Annual IT health checks and when is your next one due?**  
We change supplier yearly – Feb 2021
- **What email exchange server are you running? Cloud or on premise?**  
Office 365 hybrid
- **What antivirus software/tool do you use and when is the renewal date?**  
Withholding information on grounds of Cyber Security.
- **What endpoint detection & response solution do you currently use?**  
Withholding information on grounds of Cyber Security.
- **Do you have an incident response team within your IT department?**  
Incidents are managed via the Trust's Service Desk
- **Who Currently provides services described below?**
  - **Assurance Services**
    - **Pen Testing**  
Withholding information on grounds of Cyber Security.  
We change supplier yearly.
    - **Breach Simulation**  
Withholding information on grounds of Cyber Security
    - **Adversarial Attack**  
Withholding information on grounds of Cyber Security.
  - **Breach Management**
    - **Compromise Assessments**  
Carried out internally
    - **Incident Response**  
Carried out internally
    - **Digital Forensics**  
Carried out internally

- **Strategic Services**
  - **Maturity Reviews**  
Carried out internally
  - **Policy/procedure Reviews**  
Carried out internally
- **Framework Reviews**  
Carried out internally

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust